



NEWS RELEASE

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FOR IMMEDIATE RELEASE

Industrial Customers Rank Allegheny Power First in Northeast Region

GREENSBURG, Pa., October 19, 2007 — Large commercial and industrial customers have rated Allegheny Power, the electric delivery business of Allegheny Energy, Inc. (NYSE:AYE), as one of the leaders in customer satisfaction among electric utilities in the United States.

The 2007 TQS Benchmark Survey of 60 large utilities ranked Allegheny number one in the Northeast Region for the third consecutive year. Nationally, the company ranked ninth. The survey reported that 79 percent of Allegheny customers surveyed stated that they were ‘very satisfied’ with the company’s performance in 2007, up from 70 percent in 2006.

“Allegheny is highly focused on improving customer satisfaction,” said David E. Flitman, President, Allegheny Power. “It’s important that we listen to customers and this year’s study reveals that they are increasingly interested in reliability and energy efficiency issues. We will use this feedback to evaluate and shape our future programs and initiatives.”

The newly released TQS Report stated, “Allegheny Power’s account reps are highly regarded by the customer...and [the company] is performing at an outstanding level in every area of account management performance.” TQS Research of Atlanta, Ga. specializes in business-to-business research among the largest energy users in the United States and Canada. The annual opinion survey began in 1994, and the results are based on the perception of the plant management of the 7,000 largest energy users in the U.S.

Earlier this year, a leading independent survey reported that the company ranked second in the East in customer satisfaction among small business customers. Residential customers also rated Allegheny Power highly in 2007; the American Customer Satisfaction Index ranked Allegheny Power fourth nationally among the largest U.S. electric utilities.

Allegheny Energy

Headquartered in Greensburg, Pa., Allegheny Energy is an investor-owned electric utility with total annual revenues of over \$3 billion and more than 4,000 employees. The company owns and operates generating facilities and delivers low-cost, reliable electric service to over 1.5 million customers in Pennsylvania, West Virginia, Maryland and Virginia. For more information, visit our Web site at www.alleghenyenergy.com.