



NEWS RELEASE

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FOR IMMEDIATE RELEASE

Allegheny Power Receives High Marks in Customer Satisfaction

GREENSBURG, Pa., May 24, 2007 – Allegheny Energy, Inc. (NYSE: AYE) announced today that its electric delivery business, Allegheny Power, ranked 4th highest in the nation and 2nd among electric-only utilities in residential customer satisfaction according to a recent national study of the largest U.S. utilities.

The 2007 American Customer Satisfaction Index (ACSI) report, released last week, includes rankings for 31 of the largest investor-owned gas and electric companies. Allegheny Power has historically scored high nationally and regionally in residential, commercial and industrial customer satisfaction. In 2006, Allegheny was ranked number one in residential customer satisfaction by two leading independent studies.

The company continues to improve its high level of service—reducing costs and improving operating efficiency—while achieving high ratings in customer satisfaction. Since 2002, the company has reduced the average amount of time customers are without power by 23 percent. In addition, Allegheny Power's rates are among the lowest in the nation and well below regional and national averages.

Each year, the ACSI measures customer satisfaction for more than 200 of the largest companies across over 40 industries. ACSI is an independent survey produced by the University of Michigan in partnership with the American Society for Quality and CFI Group.

Allegheny Energy

Headquartered in Greensburg, Pa., Allegheny Energy is an investor-owned electric utility with total annual revenues of over \$3 billion and more than 4,000 employees. The company owns and operates generating facilities and delivers low-cost, reliable electric service to over 1.5 million customers in Pennsylvania, West Virginia, Maryland and Virginia. For more information, visit our Web site at www.alleghenyenergy.com.

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