



## NEWS RELEASE

Visit our Online Newsroom at [www.alleghenyenergy.com/newsroom](http://www.alleghenyenergy.com/newsroom).

Allen Stagers  
Manager, Communications  
Media Hotline: 1-888-233-3583

### **FOR IMMEDIATE RELEASE**

#### **Allegheny Power Completes Restoration of Service to All Customers**

#### ***Thanks Customers for their Patience During Restoration Efforts***

**Hagerstown, Md., December 16, 2002** – Allegheny Power has restored service to all customers following the recent ice storm that blanketed the region and caused more than 150,000 customers to lose power.

“We at Allegheny Power understand that our customers rely on the service that we provide. If outages occur, our single focus is always to safely restore power to all customers affected as quickly as possible. We appreciate very much the patience and understanding of the more than 150,000 customers who lost service as the result of the significant ice and snow storm last week,” said Jay S. Pifer, President of Allegheny Power. “I also want to express my gratitude to the nearly 1,500 workers that took part in the restoration effort. A team of Allegheny Power employees, electrical contractors, and neighboring utility workers worked around the clock in difficult conditions for nearly a week restoring service to an average of 30,000 customers each day.”

The December 11 ice storm affected a 140-mile swath across Allegheny Power’s service area from Orange and Greene counties in Virginia northeast through Fulton and Franklin counties in Pennsylvania. Rain, snow, and windy conditions caused several thousand new outages on Friday and Saturday, which delayed the restoration of service to the last customer until Sunday. Beginning with the onset of the storm on December 11, through December 15, Allegheny Power restored service to 153,356 customers in a four-state region.

Allegheny Power, an Allegheny Energy company, delivers low-cost energy to three million people in parts of Maryland, Ohio, Pennsylvania, Virginia, and West Virginia. For more information about Allegheny, visit our web site at [www.alleghenypower.com](http://www.alleghenypower.com).

-###-