

Visit our Online Newsroom at [www.alleghenyenergy.com/newsroom](http://www.alleghenyenergy.com/newsroom).

Allen Stagers  
Corporate Communications  
Phone: 724-830-5433  
Media Hotline: 1-888-233-3583

**FOR IMMEDIATE RELEASE**

**Allegheny Power completes work to ensure reliable service**

**Greensburg, Pa., September 23, 2002** – Allegheny Power, the energy delivery business of Allegheny Energy, Inc. (NYSE:AYE), spent \$154 million last year to ensure reliable electric service to its customers. The work included inspection and maintenance of equipment, tree trimming near power lines, upgrading or replacing overhead wires and underground cables, and inspecting and replacing utility poles.

“We take seriously our responsibility to provide reliable electric service, and we are proud of our good record over the years,” says James R. Haney, Vice President of Customer Operations. “Nearly 70 percent of our customers experienced no – or only one – outage last year. In fact, electricity is available to customers 99.96 percent of the time, despite the fact that we are often at the mercy of Mother Nature.

Locally, the Company spent more than \$1.7 million on tree trimming and other measures to manage the vegetation along rights-of-way in the Butler-Kittanning area this year. In addition, the Company invested \$295,000 to ensure the reliability of electric service to customers in various Armstrong County communities. Customers in the Kittanning, Ford City, Ford Cliff, and Pattonville areas will benefit from the completion of a \$200,000 project to replace and reroute four underground electric service distribution lines serving the area from the Kittanning Substation.

The Company also replaced 2,500 feet of overhead line in the Slatelick, Northpoint Industrial Park area; rerouted and upgraded a line that serves customers along Route 422 East in the Trader Horn and Red Mill Road areas; relocated and installed a new distribution line along Route 66 South in the Jack Road area; and installed a new regulator to upgrade the voltage level in the West Valley area.

“Allegheny Power is constantly monitoring and upgrading its electrical system to ensure our customers have the highest quality, most reliable service possible,” said Haney. “We are rewarded for our efforts by continuously being ranked among the leaders in the energy industry for customer satisfaction in nationally recognized surveys.”

Allegheny Power, an Allegheny energy company, delivers low-cost energy to three million people in parts of Maryland, Ohio, Pennsylvania, Virginia, and West Virginia. For more information, visit the Company’s web site at [www.alleghenypower.com](http://www.alleghenypower.com).

-###-