

FOR IMMEDIATE RELEASE

Allegheny Power customers can now receive and pay their electric bills online

Greensburg, Pa., September 24, 2001 – Allegheny Power, the energy delivery company of Allegheny Energy, Inc. (NYSE: AYE), announced today that customers now have the option of receiving and paying their electric bills over the internet.

After a successful two-month pilot program, the new electronic bill presentment and payment service called EasyPay is available now to all electric customers, and it will be offered to gas customers early next year. EasyPay is safe, convenient, and it eliminates the need for checks, stamps, and envelopes.

For customers who already use the internet, paying bills electronically is easy. Instead of receiving a paper bill in the mail, customers will receive an e-mail message that tells them when their electronic bill is available for review. With the click of a mouse, customers can pay their bills online through an electronic transfer of funds from their checking account.

“With personal computers in nearly 50 percent of our customers’ homes, we believe the internet will become an increasingly popular method of doing business with our Company,” says Ron Bick, General Manager of Electronic Commerce for the utility. “EasyPay is just one more way that we are working to provide the best possible, most convenient service to our customers.”

Customers can learn more about EasyPay or enroll for the service by visiting the Company’s web site at www.alleghenypower.com. The Company’s EasyPay site is a free service that allows customers to view and pay only their Allegheny Power bill. In addition, Allegheny Power’s electronic bill is being delivered to a variety of e-bill service providers for customers who want to pay all of their household bills at one location. *Some e-bill providers may charge a fee to handle bill payments.*

Allegheny Power, an Allegheny Energy company, delivers low-cost energy to three million people in parts of Maryland, Ohio, Pennsylvania, Virginia, and West Virginia. For more information, visit our web site at www.alleghenypower.com.

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